

2Q11 Conference Call

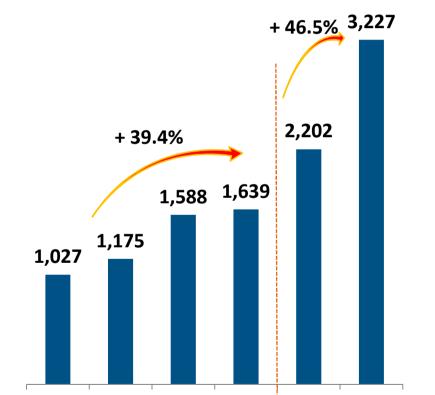
August 12, 2011

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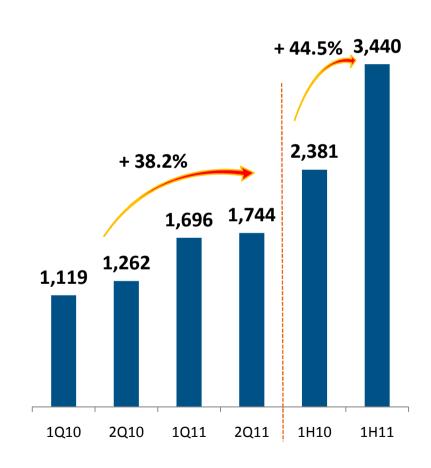
Sales Performance

Gross Revenue (R\$ million)

Retail



Total



2Q10

1Q11

2Q11

1H10

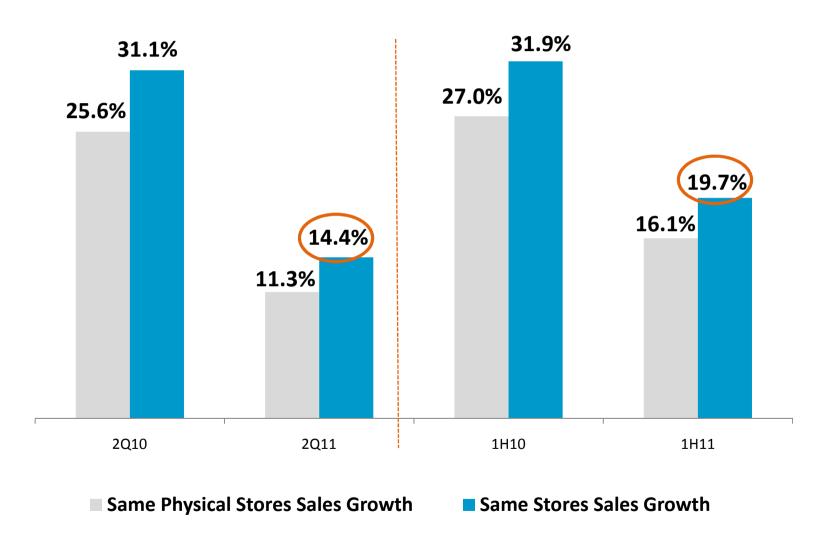
1H11

1Q10

^(*) Gross revenue growth year-on-year.

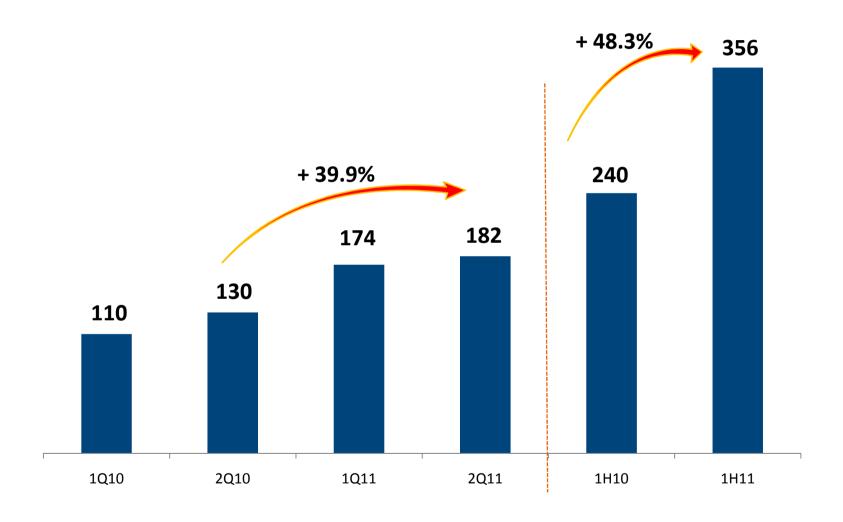
Sales Performance

SSS- Same Stores Sales (%)



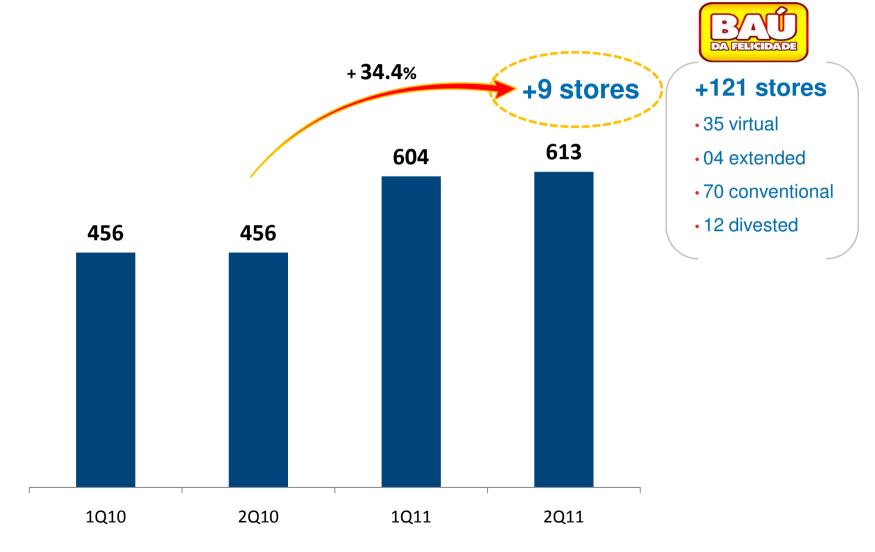
Sales Performance

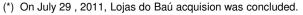
Internet (R\$ million)



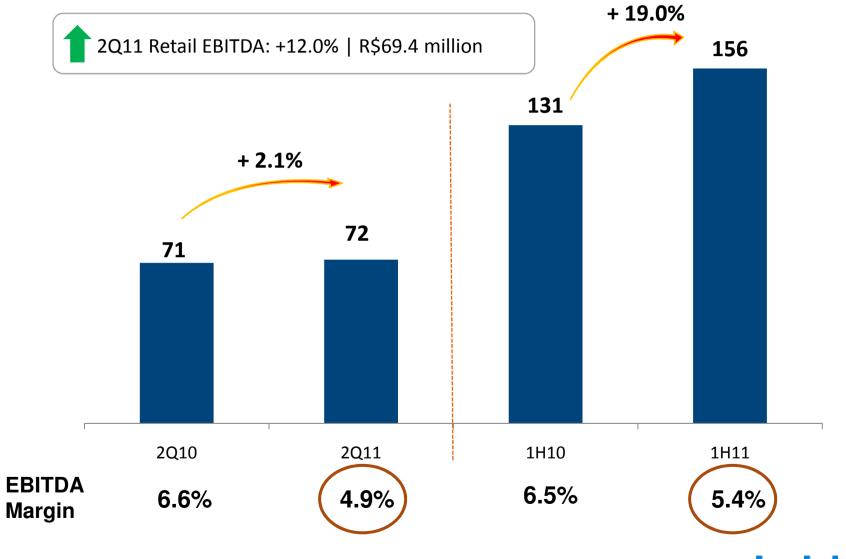
Organic Growth and Acquisitions

Number of Stores (end of period)





Consolidated EBITDA (R\$ million)



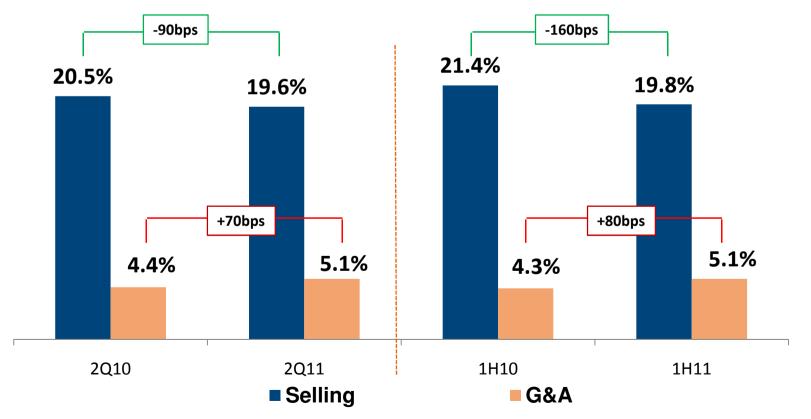
Expenses as % of Net Revenue (Consolidated)



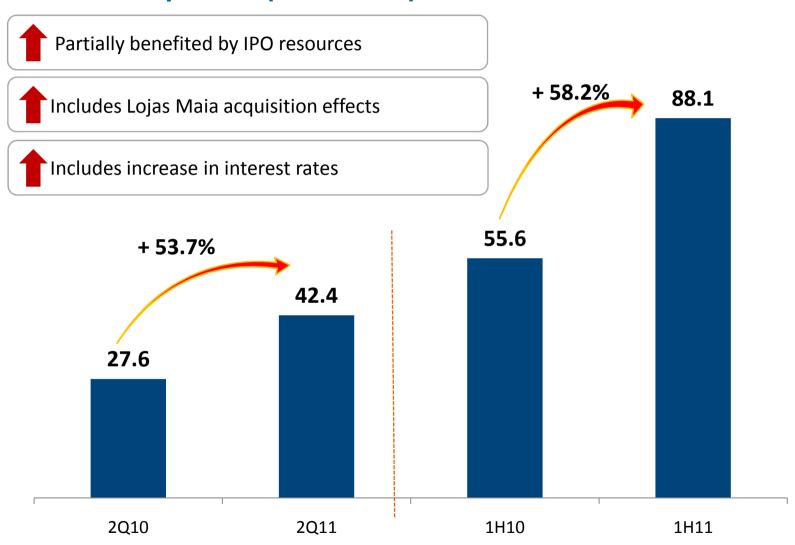
Selling: dilution explained by the increase in same stores sales and internet

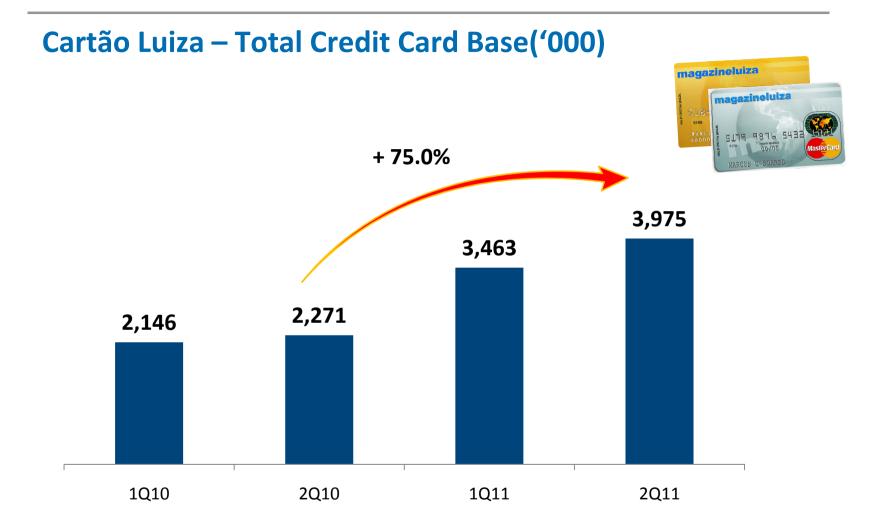


G&A: increase explained by São Paulo's office and Lojas Maia integration



Financial Expenses (R\$ million)





Luizacred - Portfolio (R\$ million)

| PORTFOLIO (R\$ million) | | Jun/11 | | Mar/11 | | De c/11 | | Jun/11 | |
|-------------------------|---|--------|--------|--------|--------|---------|--------|--------|--------|
| | | | | | | | | | |
| Total Portfolio | | 2,668 | 100.0% | 2,424 | 100.0% | 2,360 | 100.0% | 1,874 | 100.0% |
| | | | | | | | | | |
| 000 to 014 days | Α | 2,020 | 75.7% | 1,772 | 73.1% | 1,825 | 77.4% | 1,393 | 74.3% |
| 015 to 030 days | В | 120 | 4.5% | 128 | 5.3% | 131 | 5.5% | 102 | 5.4% |
| 031 to 060 days | С | 75 | 2.8% | 77 | 3.2% | 87 | 3.7% | 59 | 3.2% |
| 061 to 090 days | D | 65 | 2.4% | 72 | 3.0% | 45 | 1.9% | 52 | 2.8% |
| 091 to 120 days | Е | 55 | 2.1% | 83 | 3.4% | 37 | 1.6% | 42 | 2.2% |
| 121 to 150 days | F | 52 | 1.9% | 63 | 2.6% | 32 | 1.3% | 39 | 2.1% |
| 151 to 180 days | G | 65 | 2.4% | 45 | 1.8% | 29 | 1.2% | 38 | 2.0% |
| 180 to 360 days | Н | 216 | 8.1% | 184 | 7.6% | 174 | 7.4% | 150 | 8.0% |
| Overdue up to 90 days | | 260 | 9.8% | 277 | 11.4% | 263 | 11.1% | 213 | 11.4% |
| Overdue above 90 days | | 388 | 14.5% | 375 | 15.5% | 272 | 11.5% | 268 | 14.3% |
| Total Overdue | | 648 | 24.3% | 652 | 26.9% | 534 | 22.6% | 481 | 25.7% |

-140bps

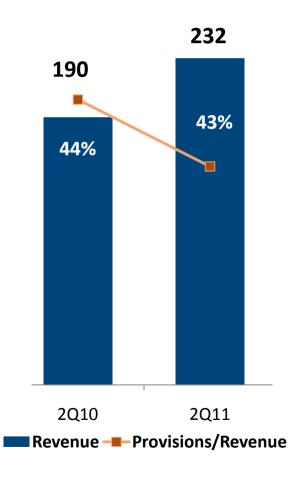


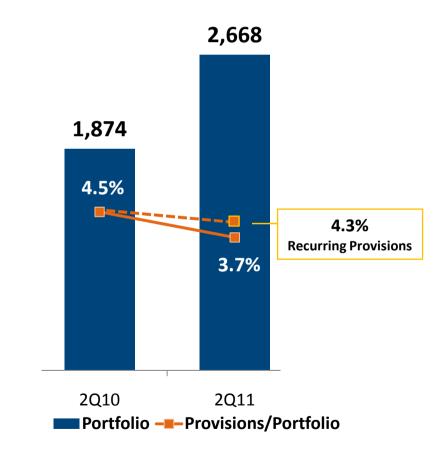
Reduced Delinquency ratios

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Revenue (R\$MM) & Provisions/Revenue (%)

Portfolio (R\$MM) & Provisions/Portfolio (%)





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